## DEFENSE EQUAL OPPORTUNITY MANAGEMENT INSTITUTE

## **DIRECTORATE OF RESEARCH**

Keeping "On Task": An Exploration of Task Cohesion In Diverse Military Teams

by

Stephen B. Knouse, Ph.D.

Alvin and Patricia Smith Professor and Head

Department of Management

University of Southwestern Louisiana

Summer 1998



## KEEPING "ON TASK": AN EXPLORATION OF TASK COHESION IN DIVERSE MILITARY TEAMS

Stephen B. Knouse Alvin and Patricia Smith Professor University of Southwestern Louisiana

## **ABSTRACT**

Military teams (e.g., combat teams, training teams, and quality teams) that have diverse and crossfunctional membership face a basic dilemma. Such diversity produces a greater range of perspectives and problem solving approaches, but at the same time decreases cohesiveness in the team. Cohesiveness historically has been examined in social terms (e.g., common interests and attitudes). Given the problems with cohesiveness, this report examines an alternative approach—task cohesion (i.e., building team cohesion based upon the task rather than social aspects of the team). Theoretical bases of task cohesion as well as empirical findings are discussed. Recommendations for enhancing task cohesion in military teams are explored.

**Summer 1998** 

Opinions expressed in this report are those of the author and should not be construed to represent the official position of DEOMI, the military Services, or the Department of Defense